



21<sup>st</sup> August 2025

**Urgent Field Safety Notice**

Device Information	
Name:	Microsafe Alcohol Free Cleansing Wipe (Non-Sterile)
Product Code(s)	W080
Lot Number (s)	250410 Expiry 2028-04 241210 Expiry 2027-12 240226 Expiry 2027-02 240120 Expiry 2027-01
Manufacturer Name and Single Registration Number (SRN)	Naturelle Consumer Products Ltd XI-MF-000018016

Dear Customer,

The purpose of this letter is to advise you that Naturelle Consumer Products Ltd have been made aware of an issue with mis-use of product which could present a risk to the user.

This FSN has been initiated due to advisory notice from the UKHSA that mis-use of alcohol-free cleansing wipes has been linked to Burkholderia Stabilis. These products are not sterile, and they are not intended for use as a pre-injection swabs or for cleansing of minor wounds.

**Recommended actions for distributors and customers:**

- **Stock held at distributors:** Please stop sale of all stock and quarantine any unsold stock. Please advise Naturelle (at the address below) of the lot numbers identified and quantity

Page 1 of 2



of each lot remaining in your stock. We will arrange to uplift these and replace it with a sterile wipe.

- Distributors communication to end customers: Please contact all customers if possible and advise them to return or dispose of the product. They should confirm with you that this has been done and what quantity has been disposed/returned.
- Reconciliation requirements: You will need to track the quantity of wipes sold to each customer and compare to the number of wipes confirmed to have been disposed of or returned. These values should be shared with Naturelle on a weekly basis so that we can inform the HPRA.

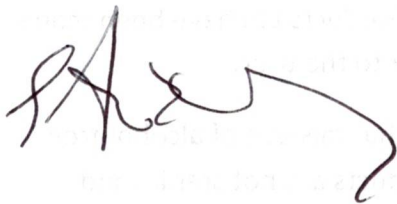
Wipes used in first aid kits should be individually wrapped and sterile, in compliance with the British Standard BS8599-1.

#### **Transmission of this Field Safety Notice:**

This notice needs to be passed on to all those within your organisation who need to be aware or to any organisation where the products have been transferred.

If you have any questions or comments arising from this, please contact us at 02882249396 (give name(s)) and provide an email address

Yours Sincerely,



Gabriel Bradley

Managing Director

Naturelle Consumer Products Ltd

