

14 JUNE 2025

URGENT: FIELD SAFETY NOTICE

Dear Valued Customer:

It has come to our attention that the original nose pad provided with your Dragonfly™ or Phantom™ loupe may cause skin irritation. If you have a known allergy to nickel or experience any irritation where the nose pad rests on your nose bridge, please discontinue use immediately.

For a replacement nose pad, please contact Orascoptic Customer Care:

[Orascoptic.com/en-us/contact-us](https://www.orscoptic.com/en-us/contact-us)

Upon receiving the new nose pad, please visit [orscoptic.com/en-us/how-to-videos](https://www.orscoptic.com/en-us/how-to-videos) for directions on how to replace the nose pad for your frame. Feel free to discard the old nose pad.

This notice is for Dragonfly loupes manufactured between September 7, 2023 and May 14, 2025, and Phantom loupes or nose pad accessory kits manufactured between June 6, 2023 and May 14, 2025.

Please contact Orascoptic Customer Care if you have any questions:

[Orascoptic.com/en-us/contact-us](https://www.orscoptic.com/en-us/contact-us)

Please rest assured, your loupe is a precision optical instrument manufactured from high quality components. With proper care, it will provide a long and useful life. For proper cleaning, please follow the cleaning and disinfecting instructions provided below.

Recommended Disinfectants: CaviCide™, Cavicide1™, CaviWipes™, or CaviWipes1™

1. Dampen or spray a soft cloth with your chosen cleaning/disinfecting solution, or use a disinfectant wipe. Squeeze excess fluid out of the cloth or wipe before using.
2. Hold the device securely while cleaning all surfaces with the damp cloth or wipe, including lenses, telescopes, temple arms, and side shields.
3. Discard dirty cloths or wipes and repeat the steps above until the device is clean.
4. If using a disinfectant, allow all surfaces to remain saturated for the proper duration (following instructions provided with your chosen disinfecting solution).
5. Use a clean and dry soft cloth to wipe all remaining cleaning/disinfecting solution from the surface of your device.
6. Dampen a lens cleaning cloth with lens cleaning solution and wipe the inside and outside of the lenses, telescopes, and side shields to remove any streaks left from the

6650 Ronald Reagan Ave, Madison WI 53704
Phone: 800-369-3698
Orasoptic.com

cleaning and disinfecting process. A lens cleaning cloth has been provided with your loupe. Please call one of our Customer Care Specialists or your authorized Orasoptic distributor to purchase additional cleaning cloths.

DO NOT

- Spray solution directly onto the device
- Use paper towel to clean the lenses
- Use a cleaning/disinfecting solution with alcohol concentration greater than 70%
- Run any part of the device under water or submerge in any liquid or ultrasonic cleaner
- Use an autoclave, chemiclave, glutaraldehyde, iodophor, or any other sterilization method

We apologize for any inconvenience this may cause.

The Team at Orasoptic