

# URGENT FIELD SAFETY NOTICE - UPDATE



Date of Distribution

GEHC Ref# 40910-C3

To: Director of Clinical/Radiology  
Risk Manager/Hospital Administrator  
Director of Biomedical Engineering

RE: **Certain Infinia, VariCam/VG/VH, Brivo NM 615, Discovery NM 630, Discovery NM/CT 670, and Optima NM/CT 640 Nuclear Medicine systems - UPDATE**

Dear Customer,

This is an update to our previously issued Urgent Field Safety notification, Ref. # 40910/40910-2/40910-3.

You are receiving this letter because you have a system that has either been added to the impacted serial number list or has moved from Appendix B to Appendix A.

For your convenience we have included a copy of the Urgent Field Safety notification, Ref. # 40910-4 with the updated appendices attached. As well, we have highlighted the systems impacted by this update below:

## **Additional Impacted Serial Numbers for Appendix A – STOP USING your system:**

| Infinia and Infinia Hawkeye Model Serial Numbers |       |
|--------------------------------------------------|-------|
| 16909                                            | 18658 |

## **Serial Numbers Moved from Appendix B to Appendix A – STOP USING your system:**

| 600 Series Rotor A Model Serial Numbers |       |       |       |       |       |       |       |       |       |
|-----------------------------------------|-------|-------|-------|-------|-------|-------|-------|-------|-------|
| 21032                                   | 21306 | 21380 | 22143 | 22188 | 22243 | 22275 | 22337 | 22374 | 22417 |
| 21204                                   | 21308 | 21394 | 22145 | 22190 | 22245 | 22282 | 22339 | 22381 | 22422 |
| 21208                                   | 21317 | 22021 | 22147 | 22192 | 22250 | 22286 | 22341 | 22382 | 22423 |
| 21210                                   | 21319 | 22067 | 22148 | 22193 | 22251 | 22292 | 22346 | 22383 | 22424 |
| 21227                                   | 21321 | 22089 | 22152 | 22195 | 22253 | 22297 | 22350 | 22384 | 22425 |
| 21245                                   | 21331 | 22092 | 22153 | 22196 | 22255 | 22300 | 22351 | 22390 | 22428 |
| 21249                                   | 21341 | 22104 | 22154 | 22200 | 22257 | 22307 | 22352 | 22395 | 22429 |
| 21254                                   | 21343 | 22107 | 22159 | 22203 | 22258 | 22312 | 22353 | 22396 | 22432 |
| 21257                                   | 21350 | 22108 | 22163 | 22204 | 22261 | 22313 | 22359 | 22397 | 22434 |
| 21261                                   | 21355 | 22109 | 22164 | 22213 | 22263 | 22317 | 22360 | 22399 | 22435 |
| 21278                                   | 21371 | 22113 | 22174 | 22215 | 22264 | 22318 | 22361 | 22400 | 22440 |
| 21282                                   | 21372 | 22126 | 22178 | 22217 | 22265 | 22321 | 22363 | 22408 | 22441 |
| 21293                                   | 21373 | 22137 | 22184 | 22226 | 22269 | 22324 | 22365 | 22409 | 22445 |
| 21297                                   | 21374 | 22139 | 22186 | 22227 | 22270 | 22328 | 22372 | 22410 | 22446 |
| 21303                                   | 21379 | 22140 | 22187 | 22242 | 22272 | 22331 | 22373 | 22414 | 22450 |

| 600 Series Rotor A Model Serial Numbers (Continued) |       |       |             |             |             |                 |                 |
|-----------------------------------------------------|-------|-------|-------------|-------------|-------------|-----------------|-----------------|
| 22455                                               | 22534 | 24026 | 27103       | 26067/25064 | 26157/25156 | 26247/25248     | 26321/640V25320 |
| 22459                                               | 22536 | 24035 | 27105       | 26073/25070 | 26158/25159 | 26251/25254     | 26322/640V25321 |
| 22460                                               | 22541 | 24037 | 27110       | 26074/25072 | 26159/25160 | 26253/25250     | 26329/640V25328 |
| 22462                                               | 22542 | 24056 | 27115       | 26079/25077 | 26161/25163 | 26254/25249     | 26330/640V25329 |
| 22467                                               | 22544 | 24060 | 27117       | 26080/25079 | 26162/25162 | 26261/25265     | 26333/640V25332 |
| 22472                                               | 22545 | 24064 | 27118       | 26083/25083 | 26164/25167 | 26262/25262     | 26334/640V25333 |
| 22477                                               | 22546 | 24070 | 27119       | 26088/25088 | 26165/25161 | 26264/25266     | 26336/640V25335 |
| 22481                                               | 22549 | 26220 | 27121       | 26089/25087 | 26166/25164 | 26265/25258     | 26337/640V25336 |
| 22482                                               | 22550 | 26224 | 27122       | 26090/25102 | 26168/25170 | 26266/25259     | 26338/640V25337 |
| 22485                                               | 22552 | 27001 | 27124       | 26091/25086 | 26171/25169 | 26267/25260     | 26339/640V25339 |
| 22486                                               | 22558 | 27003 | 27125       | 26093/25108 | 26174/25171 | 26268/25261     | 26343/640V25338 |
| 22487                                               | 22559 | 27007 | 27126       | 26095/25190 | 26179/25176 | 26270/25268     | 26344/640V25340 |
| 22492                                               | 22560 | 27008 | 27127       | 26097/25101 | 26180/25188 | 26273/25269     | 26345/640V25343 |
| 22493                                               | 22564 | 27011 | 27129       | 26098/25098 | 26181/25181 | 26275/25270     | 26347/640V25346 |
| 22494                                               | 22565 | 27016 | 27131       | 26099/25105 | 26185/25186 | 26278/25275     | 26348/640V25342 |
| 22495                                               | 22567 | 27018 | 27133       | 26101/25097 | 26187/25184 | 26279/25278     | 26350/640V25347 |
| 22498                                               | 22569 | 27021 | 28001       | 26102/25106 | 26190/25192 | 26280/25279     | 26351/640V25349 |
| 22499                                               | 22570 | 27024 | 28003       | 26103/25100 | 26191/25189 | 26281/25276     | 26352/640V25352 |
| 22500                                               | 22572 | 27025 | 28004       | 26104/25103 | 26195/25195 | 26282/25280     | 26353/640V25350 |
| 22501                                               | 22573 | 27029 | 154066HL5   | 26107/25093 | 26196/25197 | 26283/25281     | 26354/640V25351 |
| 22504                                               | 22578 | 27031 | 26013/25013 | 26109/25111 | 26197/25199 | 26284/25282     | 630V22612       |
| 22506                                               | 22579 | 27033 | 26015/25011 | 26112/25110 | 26199/25203 | 26285/25283     | 630V22615       |
| 22509                                               | 22581 | 27041 | 26024/25025 | 26113/25113 | 26204/25206 | 26286/25284     | 630V22616       |
| 22513                                               | 22584 | 27048 | 26025/25024 | 26114/25080 | 26206/25210 | 26287/25285     | 630V22617       |
| 22515                                               | 22586 | 27049 | 26030/25028 | 26116/25019 | 26209/25214 | 26291/25287     | 630V22621       |
| 22516                                               | 22588 | 27051 | 26033/25033 | 26118/25122 | 26213/25217 | 26293/25290     | 630V22622       |
| 22517                                               | 22590 | 27058 | 26034/25036 | 26120/25120 | 26216/25219 | 26294/25292     | 630V22625       |
| 22518                                               | 22591 | 27060 | 26035/25044 | 26122/25129 | 26218/25218 | 26295/25293     | 630V22626       |
| 22519                                               | 22592 | 27064 | 26036/25042 | 26123/25126 | 26219/25221 | 26297/640V25296 | 630V22627       |
| 22520                                               | 22593 | 27065 | 26040/25029 | 26126/25128 | 26221/25222 | 26299/640V25298 | 630V22628       |
| 22522                                               | 22594 | 27071 | 26041/25039 | 26127/25127 | 26222/25223 | 26301/640V25300 | 630V22629       |
| 22523                                               | 22595 | 27073 | 26042/25038 | 26131/25138 | 26223/25224 | 26302/640V25302 | 630V22630       |
| 22524                                               | 22598 | 27075 | 26043/25040 | 26133/25123 | 26229/25228 | 26304/640V25301 | 630V22631       |
| 22525                                               | 22600 | 27077 | 26044/25043 | 26139/25146 | 26230/25230 | 26309/640V25308 | 630V22632       |
| 22526                                               | 22608 | 27080 | 26049/25051 | 26140/25145 | 26231/25236 | 26310/640V25311 | 630V22633       |
| 22527                                               | 22609 | 27089 | 26050/25050 | 26146/25143 | 26235/25232 | 26312/640V25307 | 630V22637       |
| 22528                                               | 24021 | 27092 | 26056/25058 | 26147/25149 | 26243/25242 | 26314/640V25313 | 630V22638       |
| 22529                                               | 24022 | 27098 | 26057/25054 | 26148/25150 | 26244/25241 | 26315/640V25314 | 630V22639       |
| 22530                                               | 24023 | 27100 | 26064/25062 | 26149/25115 | 26245/25243 | 26317/640V25316 | 630V22640       |
| 22532                                               | 24024 | 27102 | 26065/25059 | 26150/25152 | 26246/25240 | 26320/640V25319 | 630V22641       |

| 600 Series Rotor A Model Serial Numbers (Continued) |           |           |           |           |           |
|-----------------------------------------------------|-----------|-----------|-----------|-----------|-----------|
| 630V22642                                           | 630V22708 | 630W22760 | 630W22814 | 630X22872 | DDRW34004 |
| 630V22644                                           | 630V22709 | 630W22761 | 630W22815 | 630X22873 | DDRW34005 |
| 630V22647                                           | 630V22710 | 630W22762 | 630W22817 | 630X22874 | DDRW34006 |
| 630V22648                                           | 630V22712 | 630W22763 | 630W22818 | 630X22875 | DDRW34007 |
| 630V22651                                           | 630V22714 | 630W22765 | 630W22819 | 630X22876 | DDRW34010 |
| 630V22652                                           | 630V22715 | 630W22767 | 630W22820 | 630X22878 | DDRW34013 |
| 630V22653                                           | 630V22716 | 630W22768 | 630W22821 | 630X22879 | DDRW34015 |
| 630V22654                                           | 630V22717 | 630W22769 | 630W22822 | 630X22880 | DDRW34016 |
| 630V22655                                           | 630V22719 | 630W22772 | 630W22823 | 630X22883 | DDRW34018 |
| 630V22656                                           | 630V22722 | 630W22773 | 630W22824 | 630X22889 | DDRW34020 |
| 630V22658                                           | 630W22723 | 630W22774 | 630W22825 | 630X22890 | DDRW34023 |
| 630V22659                                           | 630W22724 | 630W22775 | 630W22827 | 630X22891 | DDRW34024 |
| 630V22660                                           | 630W22725 | 630W22776 | 630W22830 | 630X22892 | DDRW34025 |
| 630V22662                                           | 630W22726 | 630W22777 | 630W22831 | 630X22894 | DDRW34028 |
| 630V22663                                           | 630W22727 | 630W22778 | 630W22832 | 630X22896 | DDRW34031 |
| 630V22664                                           | 630W22728 | 630W22779 | 630W22833 | 630X22898 | DDRW34032 |
| 630V22665                                           | 630W22729 | 630W22782 | 630W22835 | 630X22899 | DDRW34033 |
| 630V22666                                           | 630W22730 | 630W22783 | 630W22837 | 630X22902 | DDRX34038 |
| 630V22668                                           | 630W22732 | 630W22785 | 630W22838 | 630X22905 | DDRX34039 |
| 630V22670                                           | 630W22733 | 630W22786 | 630W22839 | 630X22906 | DDRX34040 |
| 630V22671                                           | 630W22734 | 630W22787 | 630W22840 | 630X22907 | DDRX34041 |
| 630V22672                                           | 630W22735 | 630W22788 | 630W22842 | 630X22910 | DDRX34042 |
| 630V22674                                           | 630W22736 | 630W22789 | 630W22843 | 630X22914 | DDRX34044 |
| 630V22675                                           | 630W22738 | 630W22790 | 630W22845 | 630X22916 | DDRX34045 |
| 630V22677                                           | 630W22739 | 630W22792 | 630W22846 | 630X22917 | DDRX34046 |
| 630V22686                                           | 630W22740 | 630W22793 | 630W22848 | 630X22919 | DDRX34047 |
| 630V22688                                           | 630W22743 | 630W22794 | 630W22849 | 630X22921 | DDRX34049 |
| 630V22689                                           | 630W22744 | 630W22795 | 630W22850 | 630X22922 | DDRX34053 |
| 630V22690                                           | 630W22745 | 630W22796 | 630W22851 | 630X22923 | DDRX34055 |
| 630V22691                                           | 630W22748 | 630W22797 | 630W22856 | 630X22924 | DDRX34056 |
| 630V22694                                           | 630W22749 | 630W22798 | 630W22857 | 630X22925 | DDRX34058 |
| 630V22695                                           | 630W22750 | 630W22800 | 630W22858 | 640X25477 | DESV28013 |
| 630V22696                                           | 630W22751 | 630W22801 | 630W22859 | 670V21426 | DESV28019 |
| 630V22699                                           | 630W22752 | 630W22804 | 630W22860 | AD7W38007 | DESV28020 |
| 630V22700                                           | 630W22754 | 630W22806 | 630W22862 | AD7X38017 | DESV28021 |
| 630V22701                                           | 630W22755 | 630W22807 | 630W22863 | AP7W37001 | DESV28022 |
| 630V22702                                           | 630W22756 | 630W22808 | 630W22864 | CZTV29005 | DESW28024 |
| 630V22703                                           | 630W22757 | 630W22809 | 630W22865 | CZTW29007 | DESW28029 |
| 630V22706                                           | 630W22758 | 630W22811 | 630X22870 | CZTW29009 | DRGX56002 |
| 630V22707                                           | 630W22759 | 630W22812 | 630X22871 | DDRW34003 | DRGX56012 |

| 600 Series Rotor A Model Serial Numbers (Continued) |                     |                     |
|-----------------------------------------------------|---------------------|---------------------|
| NT24G1600021                                        | ONMW26411/640W25409 | ONMW26474/640W25464 |
| NT24G1800002                                        | ONMW26413/640W25411 | ONMW26501/640X25492 |
| NT2JG1800001/162732HL2                              | ONMW26414/640W25412 | ONMX26476/640X25507 |
| ONMV26359/640V25357                                 | ONMW26415/640W25414 | ONMX26477/640X25471 |
| ONMV26360/640V25358                                 | ONMW26417/640W25388 | ONMX26478/640X25472 |
| ONMV26361/640V25359                                 | ONMW26418/640W25413 | ONMX26479/640X25473 |
| ONMV26362/640V25360                                 | ONMW26420/640W25417 | ONMX26480/640X25534 |
| ONMV26363/640V25361                                 | ONMW26422/640W25418 | ONMX26481/640X25475 |
| ONMV26364/640V25362                                 | ONMW26424/640W25420 | ONMX26482/640X25474 |
| ONMV26365/640V25363                                 | ONMW26425/640W25421 | ONMX26483/640X25476 |
| ONMV26367/640V25365                                 | ONMW26426/640W25422 | ONMX26484/640X25477 |
| ONMV26368/640V25366                                 | ONMW26428/640W25424 | ONMX26488/640X25481 |
| ONMV26369/640V25368                                 | ONMW26429/640W25425 | ONMX26489/640X25484 |
| ONMV26370/640V25367                                 | ONMW26430/640W25470 | ONMX26490/640X25483 |
| ONMV26371/640V25369                                 | ONMW26431           | ONMX26491/640X25482 |
| ONMV26372/640V25371                                 | ONMW26433/640W25428 | ONMX26492/640X25485 |
| ONMV26375/640V25373                                 | ONMW26435/640W25429 | ONMX26493/640X25486 |
| ONMV26376/640V25374                                 | ONMW26436/640W25431 | ONMX26494/640X25487 |
| ONMV26378/640V25377                                 | ONMW26437/640W25432 | ONMX26495/640X25488 |
| ONMW26349/640W25460                                 | ONMW26439/640W25433 | ONMX26496/640X25489 |
| ONMW26382/640V25379                                 | ONMW26441/640W25437 | ONMX26497/640X25490 |
| ONMW26385/640V25382                                 | ONMW26442/640W25438 | ONMX26499/640X25493 |
| ONMW26386/640V25383                                 | ONMW26443/640W25439 | ONMX26500/640X25496 |
| ONMW26388/640W25384                                 | ONMW26444/640W25440 | ONMX26501/640X25492 |
| ONMW26389/640W25386                                 | ONMW26446/640W25441 | ONMX26502/640X25505 |
| ONMW26392/640W25387                                 | ONMW26447/640W25436 | ONMX26503/640X25508 |
| ONMW26393/640W25389                                 | ONMW26451/640W25447 | ONMX26507/640X25497 |
| ONMW26394/640W25391                                 | ONMW26452/640W25445 | ONMX26510/640X25494 |
| ONMW26396/640W25393                                 | ONMW26454/640W25448 | ONMX26511/640X25506 |
| ONMW26397/640W25395                                 | ONMW26457/640W25450 | ONMX26512/640X25499 |
| ONMW26398/640W25396                                 | ONMW26458/640W25453 | ONMX26513/640X25498 |
| ONMW26399/640W25397                                 | ONMW26461/640W25455 | ONMX26514/640X25501 |
| ONMW26400/640W25398                                 | ONMW26462/640W25457 | ONMX26515/640X25529 |
| ONMW26401/640W25399                                 | ONMW26464/640W25459 | ONMX26516/640X25512 |
| ONMW26404/640W25402                                 | ONMW26466/640W25343 | ONMX26517/640X25510 |
| ONMW26405/640W25403                                 | ONMW26468/640W25462 | ONMX26518/640X25509 |
| ONMW26407/640W25405                                 | ONMW26470/640W25466 | ONMX26519/640X25511 |
| ONMW26408/640W25426                                 | ONMW26471/640W25465 | ONMX26520/640X25513 |
| ONMW26409/640W25407                                 | ONMW26472/640W25467 | ONMX26521/640X25514 |
| ONMW26410/640W25408                                 | ONMW26473/640W25469 | ONMX26524/640X25518 |

| 600 Series Rotor A Model Serial Numbers (Continued) |                       |                              |
|-----------------------------------------------------|-----------------------|------------------------------|
| ONMX26525/640X25517                                 | PROV27153             | T2BG1600027/147230HL7        |
| ONMX26526/640X25519                                 | PROV27154             | T2BG1600029/147600HL1        |
| ONMX26527/640X25520                                 | PROV27155             | T2BG1600030/147951HL8        |
| ONMX26528/640X25521                                 | PROV27156             | T2BG1600033/148956HL6        |
| ONMX26529/640X25522                                 | PROV27157             | T2BG1700044                  |
| ONMX26530/640X25523                                 | PROV27158             | T2BG1700048/157050HL6        |
| ONMX26531/640X25524                                 | PROV27160             | T2BG1700051/158839HL1/247BH7 |
| ONMX26534/640X25528                                 | PROV27162             | T2BG1800003/23214            |
| ONMX26536/640X25531                                 | PROV27166             | T2BG1800007                  |
| ONMX26538/640X25533                                 | PROV27169             | T2HG1700002/157120HL7        |
| ONMX26539/640X25535                                 | PROV27174             | T2HG1700003/158624HL7        |
| ONMX26542/640X25538                                 | PROV27177             | T2HG1800001                  |
| ONMX26544/640X25540                                 | PROV27185             | T2HG1800002                  |
| ONMY26475/640Y25556                                 | T26G1800003/160225HL9 |                              |
| PROV27138                                           | T27G16017/133897HL9   |                              |
| PROV27140                                           | T27G16019/134674HL1   |                              |
| PROV27143                                           | T27G1700031/147750HL4 |                              |
| PROV27146                                           | T2BG1600019/144873HL7 |                              |
| PROV27150                                           | T2BG1600020/145513HL8 |                              |
| PROV27152                                           | T2BG1600025/146380HL1 |                              |

---

**Additional Impacted Serial Numbers for Appendix B – Continue using your system:**

| Infinia and Infinia Hawkeye Model Serial Numbers |       |       |       |  |
|--------------------------------------------------|-------|-------|-------|--|
| 17469                                            | 18018 | 18131 | 18285 |  |

| VariCam/VG/VH Model Serial Numbers |  |
|------------------------------------|--|
| 10332                              |  |

**For Serial Numbers listed in Appendix A of this letter:**

GE HealthCare requests that you **STOP USING** the system until GE HealthCare has inspected and if necessary, corrected your system and provided you with a letter indicating the system can be returned to clinical use. GE HealthCare has determined that these systems could have previously been transported or relocated without proper detector support.

**For Serial Numbers listed in Appendix B of this letter:**

You can continue to use your system, as GE HealthCare has determined that these systems have not previously been transported or relocated without proper detector support.

**For Serial Numbers listed in either Appendix A or Appendix B of this letter:**

GE HealthCare requests that you **DO NOT physically relocate or transport** your system from its current location. If you need to move or transport your system, please email GE HealthCare at [recall.40910@gehealthcare.com](mailto:recall.40910@gehealthcare.com) to receive specific instructions to follow before moving the system.

Please perform the instructions described in the "Actions to be taken by Customer" section of the Urgent Field Safety Notice included in this mailing.

We apologize for any inconvenience this action may have caused and thank you for your continued cooperation and support.

Sincerely,

A handwritten signature in blue ink, appearing to read 'Laila Gurney', followed by a horizontal line.

Laila Gurney  
Chief Quality & Regulatory Officer  
GE HealthCare