medifa
Member of REINSBERG GROUP

medifa GmbH | Industriestraße 5, 57413 Finnentrop, Germany

medifa GmbH
Industriestraße 5
57413 Finnentrop, Germany
Tel: +49 (0)2721 / 71 77 - 0
Fax: +49 (0)2721 / 71 77 - 255
info@medifa.com
www.medifa.com

Finnentrop, 13.10.2026

FIELD SAFETY NOTICE (FSN)

Subject: Potential Safety Risk Associated with medifa 7000 Operating Tables Equipped with Lithium-Ion Batteries

Dear Sir or Madam,

through this Field Safety Notice, we would like to inform you of a potential safety risk associated with medifa 7000 operating tables equipped with lithium-ion batteries and provide instructions regarding the necessary safety measures.

1. Description of the Problem and Root Cause

During a quality inspection conducted by the supplier of the lithium-ion battery packs, a safety-related deviation was identified in the Battery Management System (BMS).

According to the technical specifications, the BMS is designed to detect a broken wire or an interruption of an electrical connection within the cell voltage monitoring circuit and automatically interrupt the charging process.

However, the supplier's quality inspection revealed that this intended protective function is not reliably ensured under the described fault conditions.

The event of such an interruption may result in the potential overcharging or overdischarging of individual cells. This may increase the risk of internal short circuits, thermal runaway, and resulting fire.

medifa
Member of REINSBERG GROUP

2. Products affected:

Name of product:	medifa 7000
REFs:	700200 700300
Serial numbers:	1003100, 1006745, 1008237, 1008238, 1008239, 1008240 1005779, 1005782, 1005780, 1005781, 1008327, 1007802 1008236, 1006630, 1006631, 1006632, 1006931, 1006932 1007066, 1007995, 1008241, 1008242, 1007070
UDI-DIs:	04250411532539 04250411532546

3. Actions Required by Users

Immediately discontinue the use of the affected operating tables and do not charge the affected devices until further notice. The affected operating tables must not be used until the required corrective actions have been completed.

The equipment may only be put back into use once the necessary modifications have been carried out by medifa or by qualified personnel authorised by medifa, and the equipment has been confirmed to be functioning correctly.

Please ensure that the affected operating tables are secured against unintended use and are not inadvertently connected to a power supply for charging.

4. Corrective Actions to be implemented by medifa

medifa will implement the necessary field safety corrective actions on all affected operating tables within the next few days.

The implementation of the corrective actions will be coordinated by medifa or personnel authorized by medifa. The affected operating tables must not be returned to use until the corrective actions have been successfully completed and the devices have been formally released for use.

medifa
Member of REINSBERG GROUP

5. Communication of This Field Safety Notice

Please ensure that this Field Safety Notice is promptly communicated to all relevant personnel and departments within your organization that may be affected by the identified safety issue.

This includes, in particular, medical personnel, biomedical engineering departments, and all other individuals responsible for the operation, maintenance, and servicing of the affected operating tables.

If any affected products have been transferred to other healthcare facilities or third parties, please forward this Field Safety Notice to the respective recipients.

Please retain this Field Safety Notice until all corrective actions described herein have been fully completed.

6. Acknowledgement of Receipt

Please confirm receipt of this Urgent Field Safety Notice by completing and signing the enclosed acknowledgement form and returning it to the email address specified in the form.

7. Contact information

Should you have any questions, please contact the medifa Field Service Team.

This measure is a preventive field safety corrective action (FSCA) designed to eliminate the identified potential safety risk.

To date, we are not aware of any incidents in which people have come to harm as a result of the safety risk described.

Best regards:

Hamdi Chalghaf

Regulatory Affairs Manager & PRRC