

BATCH RECALL

**Catophos 100 mg/ml + 0.05 mg/ml solution for injection for horses, cattle and dogs
VPA 10810/022/001**

Batch No. 23K206 Expiry Date: 10/2025

27 October 2025

Dear Veterinarian,

We wish to advise you that batch no. 23K206 of Cataphos 100 mg/ml + 0.05 mg/ml solution for injection for horses, cattle and dogs is being recalled with immediate effect.

The recall is going to **veterinarian level** and the action has been agreed with the Health Products Regulatory Authority (HPRA).

The recall is due to the presence of particles in a number of units.

Please perform the following actions:

1. Check your current inventory to establish if you have any units of batch no. 23K206 and immediately quarantine any units of the batch that you have in your possession. Physically segregate quarantined stock in a secure area away from saleable stock and label it appropriately as recalled stock.
2. If you have supplied units of batch no. 23K206 to any other Veterinary Practice, forward those customers a copy of this recall letter and the attachments, requesting that they quarantine and return any unsold quantities to you.
3. Complete the attached Product Return Form (Attachment 1) indicating the number of units quarantined at your facility and return the form to Duggan Veterinary Supplies Limited within 24 hours of receipt of this letter. Credit will be issued for stock received back within 14 days. Duggan Veterinary Supplies Limited will arrange the uplift of quarantined stock once the completed form is received.
4. Complete the attached Product Return Instruction Form (Attachment 2) and include with the quarantined stock.

Replacement stock is currently unavailable to order.

Should you have any questions or concerns regarding this matter, please call customer services on 0504 43169 or by emailing pv@dugganvet.ie.

We apologise for any inconvenience this issue may cause.

Sincerely,

**Mr Donal Duggan
Managing Director
Duggan Veterinary Supplies Limited**

Attachment 1: Product Return Form

Attachment 2: Product Return Instructions Form

Attachment 1: Product Return Form

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Please complete and return this form via email to pv@dugganvet.ie

Veterinary Surgeon	
Telephone Number	

Please indicate the number of units quarantined in your facility for uplift.

Please respond even if you do not have stock in your facility and / or if no stock is identified for return to you.

Number of units from batch no. 23K206 units quarantined at your facility	
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Please return this form **within 24 hours** so that we can arrange collection of the product and arrange credit for the returned products.

Attachment 2: Product Return Instruction Form

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PLEASE COMPLETE THIS FORM AND PLACE IT IN WITH THE PARCELS BEING RETURNED

Customer Name:	Account Number:	Contact Telephone No:

Address 1	Address 2	Address 3	Address 4

Brand name	Batch No.	Quantity Being Returned
CATOPHOS		
TOTAL QUANTITY OF PARCELS RETURNED: (e.g.: 1 or 2 parcels containing Catophos)		

Signature and Date:	
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