

Batch Recall

Rifen 100 mg / ml solution for injection for horses, cattle and pigs
VPA 23462/001/001
Batch No: 2409399AB Expiry Date: 08/2027

27/08/2025

Dear Veterinarian,

We wish to advise you that batch no. 2409399AB of Rifen 100 mg / ml solution for injection for horses, cattle and pigs, VPA 23462/001/001, is being recalled with immediate effect.

The recall is going to **veterinary clinic level**.

This action has been agreed with the Health Products Regulation Authority (HPRA).

The reason for the recall is that black particles have been observed in the product. The particles were identified as polyvinyl acetate.

Please perform the following actions:

1. Immediately quarantine any units of batch no. 2409399AB which you have in your possession.
2. If you have supplied units from the batch to any other veterinary clinic or other such healthcare establishment, please forward a copy of this recall letter to them, requesting that they immediately quarantine and return any unused units to you.
3. Confirm the quantity of quarantined units to sales@chanellegroup.ie by 09/09/2025 referencing "Rifen Recall" in the subject line.
4. Return the quarantined stock to Chanelle Veterinary, Unit 2 Oranmore Business Park, Oranmore, Co. Galway, H91 FNY9. Credit will be issued for stock returned by 23/09/2025.

An unaffected replacement batch is available to order.

We apologise for any inconvenience this action may cause. Should you have any queries, please contact us at sales@chanellegroup.ie or telephone number 091 870188.

Yours sincerely,



Sonja Schwab, QPPV, +43 664 8455326